

Seguridad del Paciente 2021 - 2030

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ISQua | International Society for
Quality in Health Care
Institutional Member 2020-2021

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La seguridad del paciente
es un grave problema de
salud pública mundial.

Cinco personas mueren
cada minuto por una
atención médica incorrecta.



World Health
Organization



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Seguridad del Paciente

La seguridad del paciente es un principio fundamental de la atención sanitaria.

Hay un cierto grado de peligrosidad inherente a cada paso del proceso de atención de salud.

La Seguridad del Paciente (SP), o el intento consciente de evitar lesiones al paciente causadas por la asistencia, es un componente esencial de la Calidad Asistencial y la condición previa para la realización de cualquier actividad clínica.

Organización Mundial de la Salud. 2017.





4 de agosto de 2021
Lanzamiento Oficial

Global Patient Safety Action Plan 2021-2030



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7 Objetivos Estratégicos 2021 - 2030

Matriz 7x5 Seguridad del Paciente

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Framework for Action - The 7x5 Matrix

1		Policies to eliminate avoidable harm in health care	1.1 Patient safety policy, strategy and implementation framework	1.2 Resource mobilization and allocation	1.3 Protective legislative measures	1.4 Safety standards, regulation and accreditation	1.5 World Patient Safety Day and Global Patient Safety Challenges
2		High-reliability systems	2.1 Transparency, openness and No blame culture	2.2 Good governance for the health care system	2.3 Leadership capacity for clinical and managerial functions	2.4 Human factors/ ergonomics for health systems resilience	2.5 Patient safety in emergencies and settings of extreme adversity
3		Safety of clinical processes	3.1 Safety of risk-prone clinical procedures	3.2 Global Patient Safety Challenge: Medication Without Harm	3.3 Infection prevention and control & antimicrobial resistance	3.4 Safety of medical devices, medicines, blood and vaccines	3.5 Patient safety in primary care and transitions of care
4		Patient and family engagement	4.1 Co-development of policies and programmes with patients	4.2 Learning from patient experience for safety improvement	4.3 Patient advocates and patient safety champions	4.4 Patient safety incident disclosure to victims	4.5 Information and education to patients and families
5		Health worker education, skills and safety	5.1 Patient safety in professional education and training	5.2 Centres of excellence for patient safety education and training	5.3 Patient safety competencies as regulatory requirements	5.4 Linking patient safety with appraisal system of health workers	5.5 Safe working environment for health workers
6		Information, research and risk management	6.1 Patient safety incident reporting and learning systems	6.2 Patient safety information systems	6.3 Patient safety surveillance systems	6.4 Patient safety research programmes	6.5 Digital technology for patient safety
7		Synergy, partnership and solidarity	7.1 Stakeholders engagement	7.2 Common understanding and shared commitment	7.3 Patient safety networks and collaboration	7.4 Cross geographical and multisectoral initiatives for patient safety	7.5 Alignment with technical programmes and initiatives

1



Policies to eliminate avoidable harm in health care

1.1 Patient safety policy, strategy and implementation framework

1.2 Resource mobilization and allocation

1.3 Protective legislative measures

1.4 Safety standards, regulation and accreditation

1.5 World Patient Safety Day and Global Patient Safety Challenges

OE1

Eliminar los daños evitables en la atención médica

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2



High-reliability systems

2.1
Transparency,
openness and
No blame culture

2.2
Good
governance
for the health
care system

2.3
Leadership
capacity for
clinical
and managerial
functions

2.4
Human
factors/
ergonomics for
health systems
resilience

2.5
Patient safety
in emergencies
and settings of
extreme adversity

OE2 Sistemas de Alta Confiabilidad HRS

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3



Safety of clinical processes

3.1 Safety of risk-prone clinical procedures

3.2 Global Patient Safety Challenge: *Medication Without Harm*

3.3 Infection prevention and control & antimicrobial resistance

3.4 Safety of medical devices, medicines, blood and vaccines

3.5 Patient safety in primary care and transitions of care

OE3

Seguridad en los procesos clínicos

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OE4

Compromiso con el paciente y su familia

4



Patient and family engagement

4.1 Co-development of policies and programmes with patients	4.2 Learning from patient experience for safety improvement	4.3 Patient advocates and patient safety champions	4.4 Patient safety incident disclosure to victims	4.5 Information and education to patients and families
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5



Health worker
education, skills
and safety

5.1
Patient safety
in professional
education and
training

5.2
Centres of
excellence for
patient safety
education
and training

5.3
Patient safety
competencies as
regulatory
requirements

5.4
Linking patient
safety with
appraisal system
of health workers

5.5
Safe working
environment for
health workers

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OES
Educación, habilidades y
seguridad de los trabajadores
de la salud



DEG

Información, investigación y gestión de riesgos

6



Information, research and risk management

6.1 Patient safety incident reporting and learning systems

6.2 Patient safety information systems

6.3 Patient safety surveillance systems

6.4 Patient safety research programmes

6.5 Digital technology for patient safety



OE7

Sinergia, asociación y solidaridad

7



**Synergy,
partnership
and solidarity**

7.1
Stakeholders
engagement

7.2
Common
understanding
and shared
commitment

7.3
Patient safety
networks and
collaboration

7.4
Cross geographical
and multisectoral
initiatives for
patient safety

7.5
Alignment with
technical
programmes
and initiatives

Análisis de riesgos Barreras de Seguridad

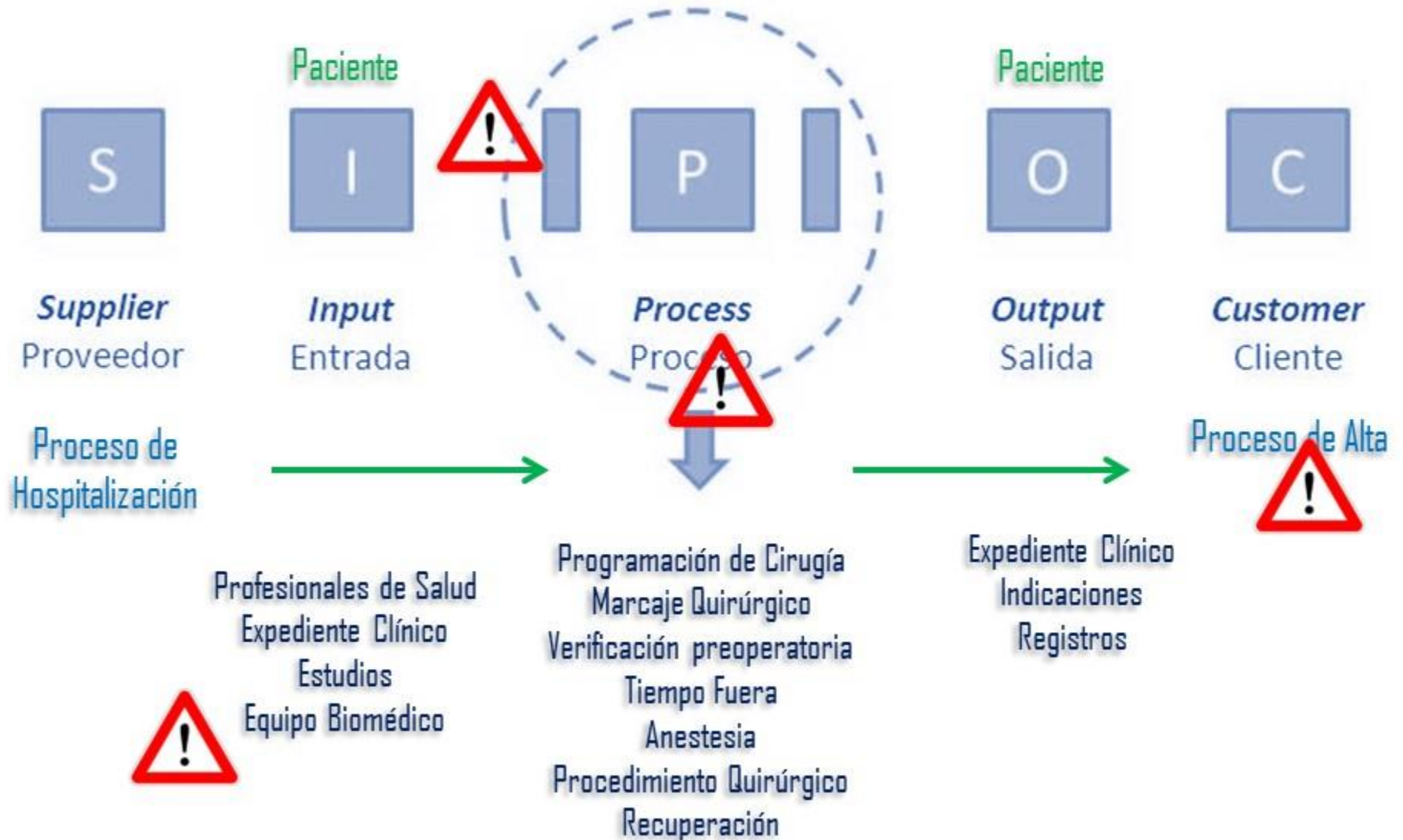


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SIPOC- Servicio y Atención Quirúrgica



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Día Mundial de la Seguridad del Paciente

17 de septiembre de 2023

Involucrar a los
pacientes en su seguridad
Dar voz a los pacientes

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“Si la atención médica no es segura,
no es atención médica”

Dr. Tedros Adhanom Ghebreyesus
Director General OMS





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